



Discrimination is Against the Law

The Mental Health Center of North Central Alabama, Inc. (the **Mental Health Center**) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The **Mental Health Center** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The **Mental Health Center**:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Kathy S. Goodwin, Civil Rights Compliance Coordinator.

If you believe that the **Mental Health Center** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kathy S. Goodwin, Civil Rights Compliance Coordinator

4110 U.S. Highway 31 South, Decatur, AL 35603

800.365.6008, TTY: 800.548.2546, FAX: 256.260.7327, Email: kgoodwin@mhcncal.org.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kathy S. Goodwin, Civil Rights Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.